

## Annexure – B

**Investor Complaints Data**

Month ending Feb -2025

Sn	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending at the for less than 3 Months	Pending at the for more than 3 Months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Depository	0	0	0	0	0	0	0
5	Other Sources (if any)	0	0	0	0	0	0	0
6	Grand Total	0	0	0	0	0	0	0

<b>Trend of monthly disposal of complaints</b>					
<b>SN</b>	<b>Month</b>	<b>Carried forward from previous month</b>	<b>Received</b>	<b>Resolved*</b>	<b>Pending**</b>
1	<b>Apr-24</b>	0	0	0	0
2	<b>May-24</b>	0	0	0	0
3	<b>Jun-24</b>	0	0	0	0
4	<b>Jul-24</b>	0	0	0	0
5	<b>Aug-24</b>	0	0	0	0
6	<b>Sep-24</b>	0	0	0	0
7	<b>Oct-24</b>	0	0	0	0
8	<b>Nov-24</b>	0	0	0	0
9	<b>Dec-24</b>	0	0	0	0
10	<b>Jan-25</b>	0	0	0	0
11	<b>Feb-25</b>	0	0	0	0
	<b>Grand Total</b>	0	0	0	0

\*include complaints of previous months resolved in the current month, if any.

\*\*include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### **Trend of annual disposal of complaints**

<b>SN</b>	<b>Year</b>	<b>Carried Forward from previous year</b>	<b>Received during the year</b>	<b>Received during the year</b>	<b>Pending at the end of the year</b>
1	<b>2017-18</b>	0	0	0	0
2	<b>2018-19</b>	0	0	0	0
3	<b>2019-20</b>	0	0	0	0
4	<b>2020-21</b>	0	0	0	0
5	<b>2021-22</b>	0	0	0	0
6	<b>2022-23</b>	0	0	0	0
7	<b>2023-24</b>	0	0	0	0
	<b>Grand Total</b>	0	0	0	0